## Your TRUSTED SOURCE for state-approved education.

## System requirements for Illinois REALTORS® D2L courses and all webinars

## Desktop computers and laptops: hardware

To ensure a better experience with the D2L network, we recommend the following, regardless of which operating system you are using:

- Webcam and microphone: You are required to have a camera and microphone to complete ID Verifications.
- Memory(RAM): 2GB or more
- Wireless Card: 802.11 b/g/n or 802.11ac
- Ethernet Card: 10/100 capable

## **Operating System**

Our wireless network uses a network access management software called SafeConnect. This helps to ensure our student computers are meeting some recommended standards to prevent virus outbreaks. SafeConnect supports the following Operating Systems:

- Windows 7
- Windows 8
- Windows 10
- Mac OS X 10.10
- Mac OS X 10.11
- Mac OS X 10.12
- Mac OS X 10.13
- Mac iOS 7.0 or higher

Any beta versions of operating systems are not supported (example: Windows Technical Preview or Mac OS X Public Beta). As operating systems are updated, SafeConnect is updated to support them. Occasionally, there will be a delay between operating system updates and SafeConnect Support.

Although devices running iOS, Android, Chrome OS, and Windows RT are recognized on the network and will work, the D2L Online lockdown browser will not work on these operating systems.